

How to Sign-up for Text Alerts from CHSConnect (Patient Portal)

1. On the CHSConnect homepage, click My Preferences. Then, click Change Communication Preferences.

Emma Frost
Birthdate: December 26, 1980

Account options ^

Switch person

- Em Frost
- Mol Green
- Jane Smith

[My Profile](#)

[Share My Portal](#)

[My Preferences](#)

Preferences

My preferences ⓘ

PREFERENCES custom english

Communication preferences

Preferred email address
mwall@meditech.com

Preferred phone number
781-774-2729

Email preferences
Do not receive notifications about portal news.
Receive notifications about portal system maintenance.

[Change communication preferences](#)

2. Enter your cell phone number in the phone number field. Select the checkbox to receive text messages. Click Submit.

Update phone number

Phone number to receive SMS (text) notifications:

781-774-2729

☒ I want to receive text messages on this number and agree to standard text messaging rates

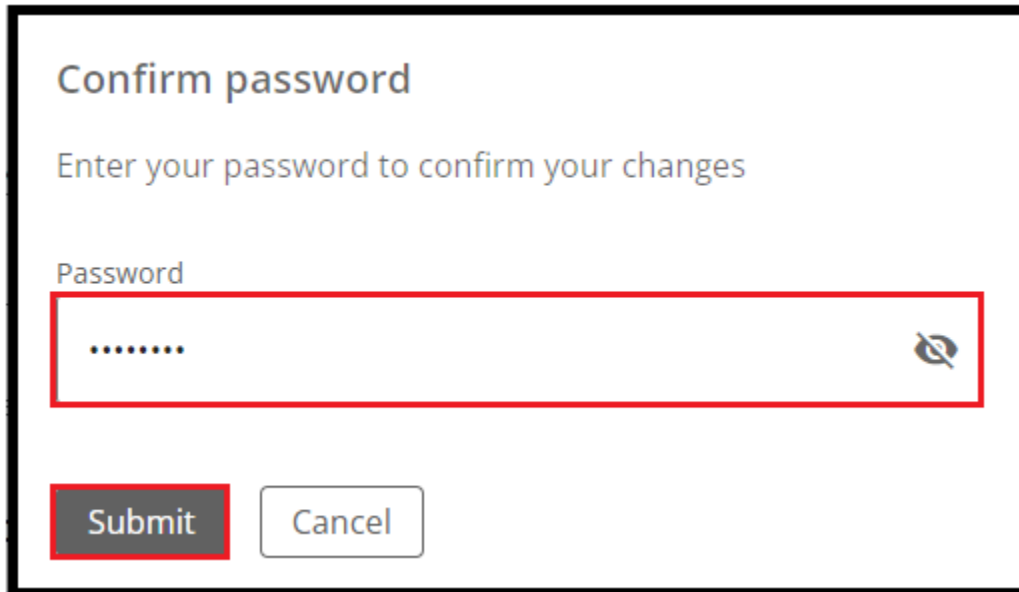
Update notification subscriptions

☐ Opt in to notifications about health portal news

☒ Opt in to notifications about health portal maintenance

[Submit](#) [Cancel](#)

3. Enter your password for CHSConnect to confirm the change in your preferences for text message alerts to be active. Click Submit.

A screenshot of a web form titled "Confirm password". Below the title is the instruction "Enter your password to confirm your changes". There is a label "Password" above a text input field. The input field contains seven dots and a toggle icon on the right. Below the input field are two buttons: "Submit" and "Cancel".

Confirm password

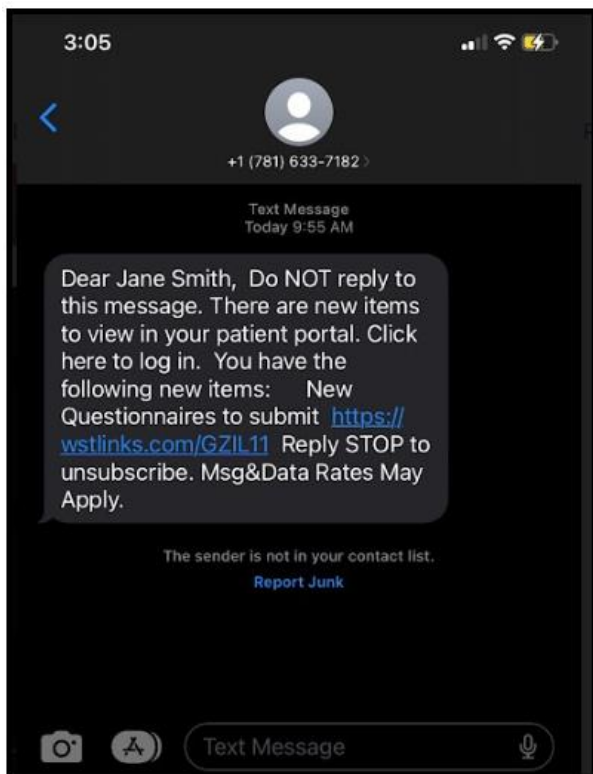
Enter your password to confirm your changes

Password

.....

Submit Cancel

4. Below is an example of a text alert from CHSConnect.



5. Contact patientportalsupport@coffeyhealth.org if you need assistance with setting up your patient portal preferences.