## Enrollment is Easy

- Visit www.coffeyhealth.org
- Click on the Patient Portal link at the top of the screen. You will be taken to our portal, CHSConnect.
- Complete enrollment questionnaire
- Access your email and click on a link to the portal
- Select a new username and password
- ➤ Visit the Apple or Google
  Play Stores and download
  the MyHealth App

# EXPLORE THE PORTAL!



### Smartphone Friendly

Access *your* health information from *your* phone



### Coffey Health System

801 N. 4th, Burlington, KS 66839 (620) 364-2121 www.coffeyhealth.org

Download the MHealth app!







# Coffey Health System Patient Portal

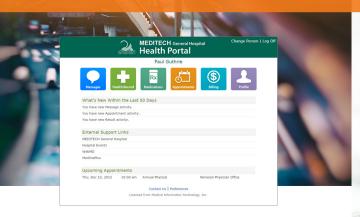


STAY INFORMED

STAY IN TOUCH

STAY IN GOOD HEALTH

# How the Portal Works for You



### AVAILABLE AT YOUR CONVENIENCE

We understand your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- · Request appointments
- Pre-register for scheduled appointments
- $\cdot$  Request prescription renewals
- · Pay your bills online

### YOU CHOOSE THE WHEN AND WHERE

Access to the Portal is on your schedule, whether at home or on the go.

- Easily access your portal from a mobile device -- Simply download the MHealth App from the Apple and Google Play stores and log in using your portal credentials
- · Manage information 24/7, without waiting

# KEEP THE MOST IMPORTANT PEOPLE IN THE LOOP

You can connect with your providers and keep your family informed at the same time.

- Exchange messages with your provider between visits
- Give authorized family members access to your health information

# All of Your Information, in One Place

CHS Connect is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



### FAQs: You Have Questions, We Have Answers



## WHERE DOES MY HEALTH INFORMATION IN THE PORTAL COME FROM?

All of the information in the Portal comes from your Coffey Health System's Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

### **HOW DO I LOG INTO THE PORTAL?**

To log into the portal, either find Coffey Health System within the MHealth App or visit the Patient Portal link at www.coffeyhealth.org. Then, simply entry your user name and password (see enrollment information on the reverse side of this page).

#### CAN MY FAMILY ACCESS MY PORTAL?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

#### IS MY INFORMATION SAFE?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

## WHAT IF I EVER HAVE TECHNICAL PROBLEMS WITH THE PORTAL?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.

Or see the back of this brochure for contact information.